

## PRE-ARRIVAL INFO

As a family do you feel you received sufficient pre-arrival information to make an informed decision about taking an overseas assignment?



**Yes 57%**



**No 43%**

### Families' comments:

- Difficult to access info and had to find relevant info from different sources
- Often had to rely on the current post holder who may have different family needs
- Not enough info on the realities of life in the country
- Info often focused on the capital and not their specific location



**74%**

On arrival in location, the majority of families would prefer to obtain their information from an arrival intro brief in person.

## SPOUSAL EMPLOYMENT

Did the non-serving member of your family get the support and advice required to make an informed choice about maintaining their employment overseas?



**Yes 15%**



**No 85%**



**46%**

stated that the pre-arrival information received on spousal employment was not useful.

## BARRIERS

Families who have never or not recently undertaken an overseas assignment shared their barriers:

- Impact on spouse's job
- Financial impact of living overseas
- Lack of suitable childcare
- Family member with additional needs
- Unmarried family

# OVERSEAS SURVEY 2021 SNAPSHOT

## COMMUNICATION

Positive feedback about COVID comms on vaccinations and allowances.

Mixed response on welfare support from families on COVID:



**32% satisfied**



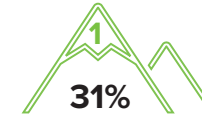
**36% neither**



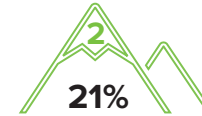
**31% dissatisfied**

## TOP THREE CHALLENGES

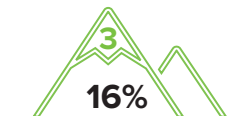
Top three challenges were:



**31%**  
Separation from family and friends.



**21%**  
Other



**16%**  
Additional financial expenditure

Other included difficulties for families in long-term relationships, impact on spousal employment and lack of childcare for dual-serving families.

## BENEFITS

Would your family undertake another overseas assignment?



**Yes 73%**



**No 27%**

Families commented that the benefits were:

- opportunities of a potentially improved quality of family life
- opportunity to experience different cultures
- career enhancement for the Service person