

Our 'Your Army Life' survey asked families to share their views about the support, services and allowances designed to reward the soldier for their service and compensate for the impact of Army life on their family. For the full report, please visit aff.org.uk

Awareness

Lack of knowledge and understanding of policies, services and allowances that may provide support

Policies or services families unaware of:

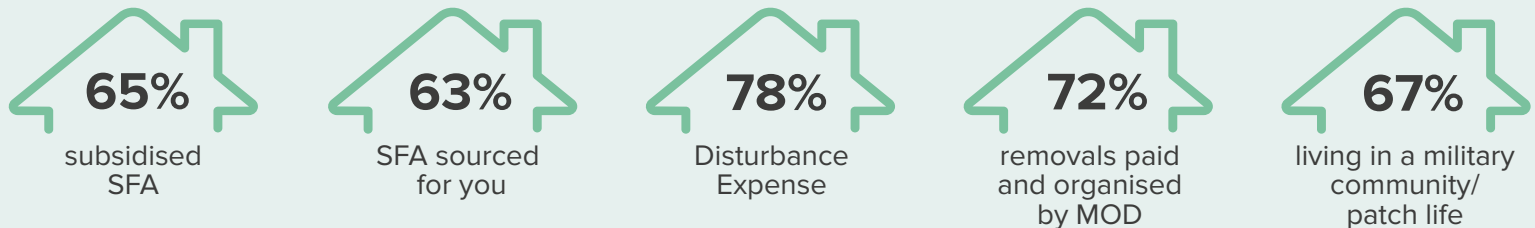
- 77%** not at all aware of spousal/partner employment compensated in the X-Factor
- 67%** not at all aware of separation compensated in the X-Factor
- 65%** NHS England Armed Forces assisted conception policy
- 49%** Final Tour of Duty
- 45%** Armed Forces flexible working policies
- 18%** MOD Wrap Around Childcare scheme

Housing



Families felt strongly that military housing should remain available at all assignment locations, with highly mobile families seeing it as critical to maintaining family life.

Significant or some positive impact



There was significant concern about the standards and maintenance of housing and the performance of the new accommodation maintenance contract.



Comparison with civilian life and modern cost

Families are concerned that the support and allowances package is not keeping track with civilian life and modern costs:

- 48%** thought package has significantly or somewhat worsened
- 29%** thought it has remained the same
- 23%** thought it has significantly or somewhat improved

Families concerned about



longer working hours and increased responsibilities not matched with appropriate levels of financial compensation



work life balance, with laptops allowing flexibility but accompanied by an expectation of always being available for work



changes under the new Defence Accommodation Strategy and Future Accommodation Model